



March 20, 2017

Dear Fair Haven Family and Friends:

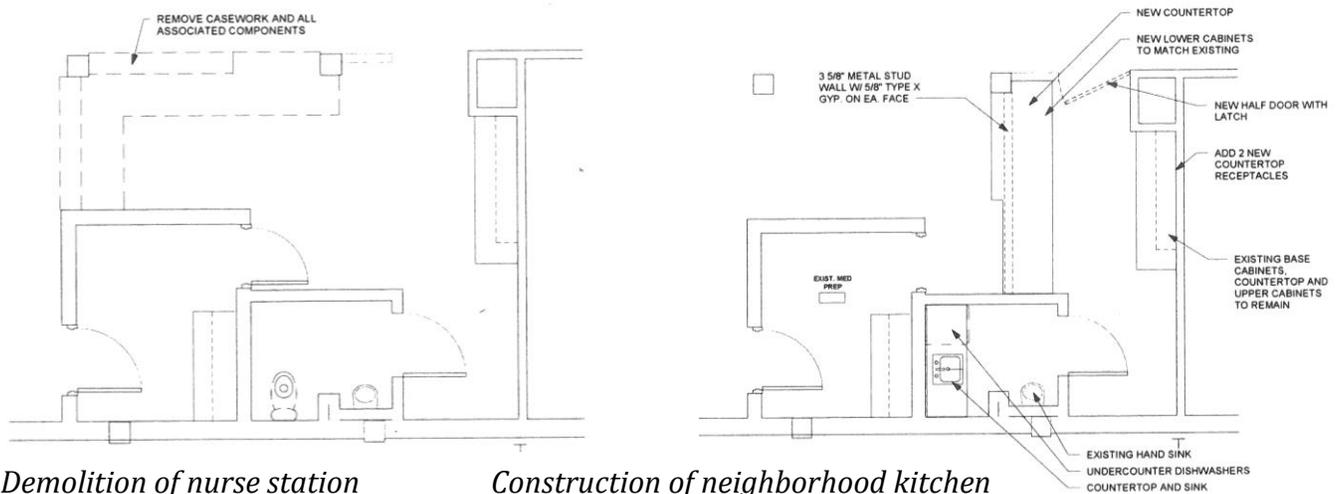
I am amazed each day at the difference that household life is making in daily resident life! All three new household buildings are occupied and operational with assisted living, long term care and rehab care in the household model. Attention has now turned adding more independent and assisted living apartments, the continuation of the modern brick & stone façade, the renovation and addition of center core amenities, and... the renovation into neighborhoods.

March Spotlight... **Turning Our Attention to the Neighborhoods**

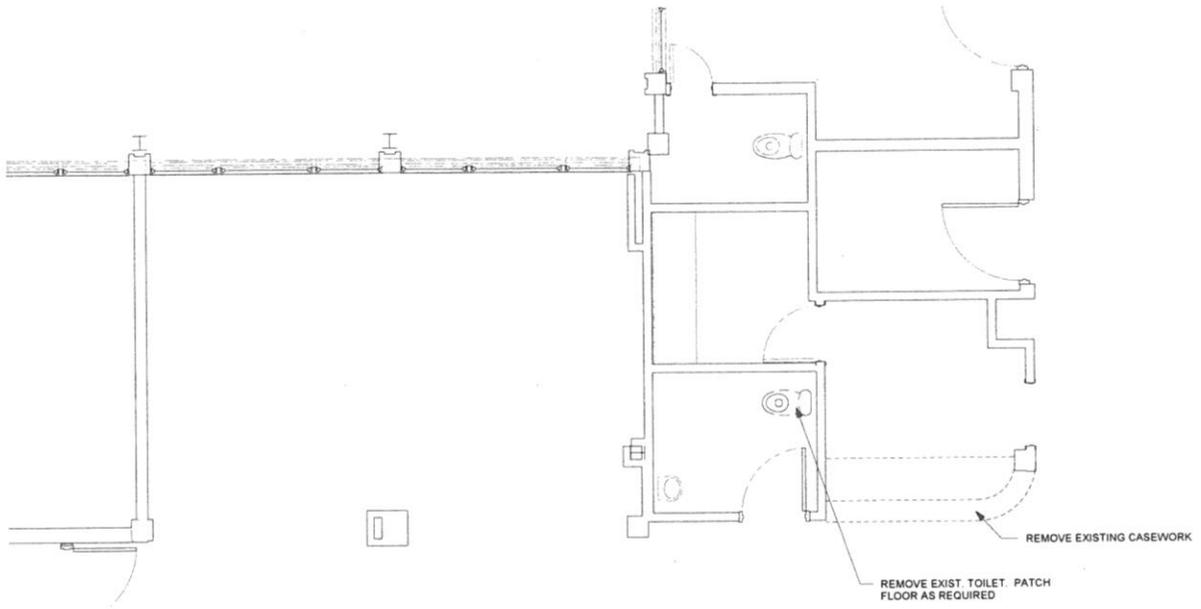
Last May we talked about how neighborhoods are very similar to households in both function and culture. Residents living in the neighborhoods are encouraged to determine their own schedules, and make choices about how to spend their days, with staff available to assist them much like family members do. The regimented and restricting routines of traditional care staff, such as med cart passes and bathing schedules, become a thing of the past. Prominent nurses stations are being dismantled and the space repurposed for resident enjoyment.

As the residents who have chosen to move to the nursing care household building have made their move, we are now able to capitalize on the extra room that shared by a fewer number of residents. That space is being transformed into comfortable and functional rooms that have the look and feel of home, including living rooms, neighborhood kitchens, and home-style dining rooms. Neighborhoods also experience dramatic differences in dining services. No longer will meals be served on trays that come from a central kitchen, but will be plated and served from each neighborhood kitchen, like you and I do at our own homes. Neighborhood kitchens are equipped to accommodate minor cooking and made-to-order continental breakfast choices for those who prefer such. Residents get a say in the activities as well as snack choices of their neighborhood. What a wonderful environment that encourages living life to the fullest each and every day!

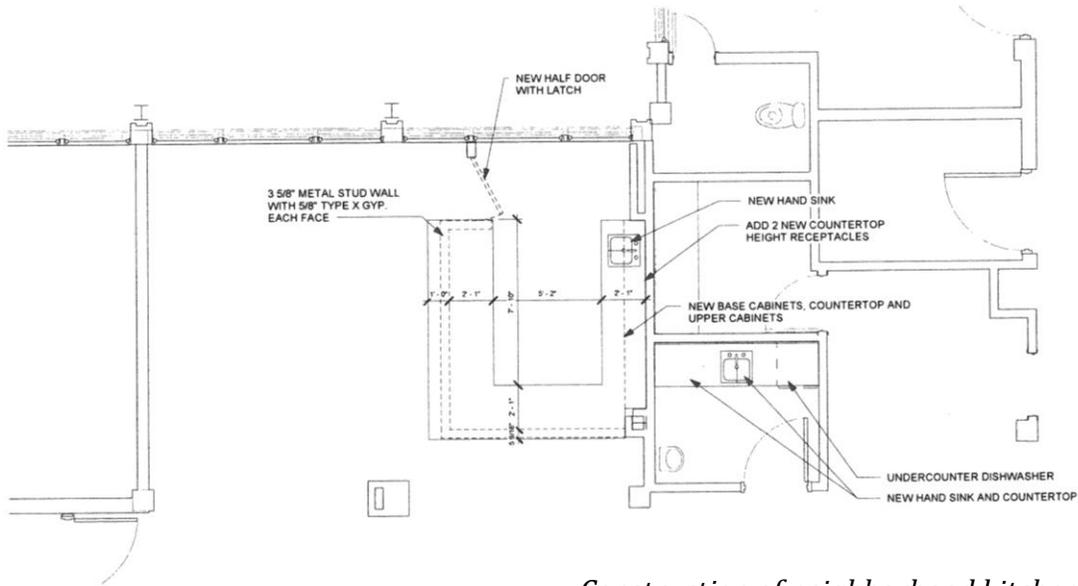
Sample 1: Here's the demolition and renovation plans for what is about to be the former A-wing nurses station.



Sample 2: Here's the demolition and renovation plans for what is about to be the former B-wing nurses station.



Demolition of nurse station



Construction of neighborhood kitchen

I look forward to sharing with you again next month as our journey continues. Thank you for your continued support of Fair Haven.

Very truly yours,

Christopher W. Tomlin
President & CEO
Methodist Homes of Alabama & Northwest Florida